

Friday, Jan. 31, 2025

Dear Parents and Guardians;

Further to the [information shared](#) on Jan. 9, we are writing to provide another update on the cyber incident involving PowerSchool's Student Information System – the application used by Near North District School Board (NNDSB) and many school boards across North America to store certain student and staff information.

**This incident has affected current and former students and staff. Please note that we will also be posting this notice on our website to notify NNDSB's former students who may be affected.**

#### What Happened

On Tuesday, Jan. 7, 2025, PowerSchool informed NNDSB and other school boards throughout the province that it had experienced a cyber incident. Since then, we have been working with PowerSchool and internal and external experts to determine the precise information that was affected.

#### What Information Was Affected

We have concluded our analysis and can confirm that limited student information was compromised as part of this incident.

For all students who have been enrolled in NNDSB since Sept. 8, 2015, the information affected includes: student first name; student last name; student Ontario Education Number; enrolment start and end dates; last grade attended at NNDSB; student gender; student date of birth; student address.

For most students who have been enrolled since Sept. 8, 2015, the information affected includes: student home phone number; doctor's phone number.

For some students who have been enrolled since Sept. 8, 2015, the information affected includes: medical alert information; guardian email address; student emergency contacts' names and phone numbers; date of graduation.

For a very small number of students enrolled from Sept. 8, 2015, the following information was also affected: mother's name; father's name; summer school information (what school the student came from and will be attending).

With respect to medical alert information, if you provided information to your child's school about your child's allergies, medical conditions or injuries when completing the start of school year forms, this information was included in the data that may have been accessed or acquired.

This incident did not result in the compromise of any of the following information: financial information; health assessment information; student academic grades (marks); students' individual education plans; accommodations.

We have also prepared an FAQ page regarding this incident, and we encourage you to visit the FAQ page [here](#). You can also find an FAQ from PowerSchool [here](#).

NNDSB has reported this incident to the Office of the Information and Privacy Commissioner of Ontario (IPC), and the IPC has opened an investigation file. While you are entitled to file a complaint, the IPC has advised that it is not necessary as they are already investigating the matter. You can visit the [IPC's website here](#).

If you wish to have more information about this incident, we invite you to contact us at [PowerSchoolbreach@nearnorthschools.ca](mailto:PowerSchoolbreach@nearnorthschools.ca). You will receive an autoreply with a link to a form to be filled out so that staff can begin processing requests for information. Please understand that those who contact NNDSB regarding this incident will need to verify their identity before we can release information about the specific impact of their information.

We appreciate your patience and understanding at this time and sincerely regret any concern this has caused you.

Sincerely,  
Near North District School Board