

Handout for Parents/Guardians Picking Up a Symptomatic Child

Why have you been asked to pick your child up from school/child care?

Your child has one or more new or worsening symptoms of COVID-19 that is not related to seasonal allergies or a pre-existing health condition.

What next?

We advise that you have your child tested at a COVID-19 Assessment Centre. **The symptomatic student and all household contacts are required to self-isolate immediately, even if the student's symptoms improve or resolve.** Test results typically come back within 4-10 days, but this may differ depending on capacity.

Assessment Centre Information:

Assessment Centre	Phone Number	Location
Mattawa	705-744-5511 ext. 0	217 Turcotte Park Road, Mattawa
North Bay	705-474-8600 ext. 4110	50 College Drive, North Bay
West Nipissing	705-580-2186	219 O'Hara Street, Sturgeon Falls
Parry Sound	705-746-4540 ext. 5030	70 Joseph Street, Unit 105-106, Parry Sound
Huntsville	Appointments are made in-person	20 Park Drive, Huntsville

When can my child return to school/child care?

If they test negative for COVID-19 they can return to school if all the following apply:

- They have not experienced a fever (without using medication) within the last 24 hours
- It has been at least 24 hours since their symptoms started improving
- They were not in close physical contact with someone who currently has COVID-19

If they test positive:

- If a student receives a positive test result, you will be contacted by the Health Unit and informed of next steps
- They can return to school only when they are cleared by the Health Unit

If they do not get tested, they must isolate for 10 days. They are able to return if all the following apply:

- A doctor diagnosed them with another illness
- They have not experienced a fever (without using medication) within the last 24 hours
- It has been at least 24 hours since their symptoms started improving

If they do not talk to a doctor, they must isolate for 10 days. After 10 days, they can return only when all the following apply:

- They have not experienced a fever (without using medication) within the last 24 hours
- It has been at least 24 hours since their symptoms started improving

Does my family have to isolate as my child awaits results?

Yes, all household contacts of a symptomatic child **are required to isolate** until the symptomatic individual:

- receives a negative COVID-19 test result, or;
- receives an alternative diagnosis by a health care professional

If the symptomatic individual **tests positive**, or is **not tested** and does not receive an alternative diagnosis from a health care professional, the symptomatic individual must isolate (including from household members) for 10 days from symptom onset. **All household contacts must isolate until 14 days from their last contact with the symptomatic individual.**

Questions?

If you have any questions, please contact the Health Unit's Schools and Child Care Information Line at 1-800-563-2808. The Health Unit is open Monday to Friday, from 8:30 a.m. to 4:30 p.m.

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